



Redefining OR EFFICIENCY

Improving Communication & Workflow in the Operating Room

» Challenge

WITH A RENEWED FOCUS ON OVERALL EFFICIENCY AT MEMORIAL REGIONAL, administration, surgeons, anesthesiologists and surgical services staff sought to reorganize the OR and improve outpatient case volume, preadmission testing (PAT) and cancellation rates. Sheridan recommended and implemented a process improvement strategy. This six-month process removed obstacles to OR governance and leadership, built communication between surgeons, anesthesiologists and surgical staff, and coordinated case scheduling and block time for optimal efficiency. A Surgical Services Executive Committee (SSEC) was also formed, with local surgeons and Sheridan anesthesiology leaders overseeing goals for continued optimal efficiency in the OR.

» Solution

WITH SUPPORT FROM SHERIDAN, Memorial Regional was able to develop smart solutions for OR efficiency.

- PAT testing protocols were improved by focusing on surgical chart readiness and patient medical history
- Surgical timetable was created to improve block time schedules, outlining all outpatient cases and improving surgical chart readiness a full **5 days** before surgery occurs
- Surgeons are texted **30 to 40 minutes** prior to surgery to inform them that the patient is ready
- Created “colleges” for surgical staff, allowing those with training and affinity for certain procedures to work with specific surgeons based on their specialty, building teams that communicate and work effectively and efficiently together
- Daily, monthly and quarterly meetings to ensure continuing efficiency and effectiveness in the OR
- **70%** reduction in surgical case cancellations, **from 10% to only 3%**
- **15%** increase in case volume through a new block time strategy and the addition of **4 new ORs**



MEMORIAL REGIONAL HOSPITAL,

located in Hollywood, Florida, has been serving South Florida communities for over 60 years. Memorial Regional has grown from a single facility into a major medical center, children’s hospital and healthcare system – expanding to six major hospitals in the area and becoming the fifth largest public healthcare system in the nation. Memorial Regional was Sheridan Anesthesia’s first client partner in 1953, and we have continued to grow with them, supporting their commitment and dedication to quality patient care.



SHERIDAN™

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» Results/Testimonials

“Sheridan and Memorial are seeing a lot more patients through the OR, and the growth rate has been exponential because of our OR efficiency. We have less cancellations and greater surgeon satisfaction. With Sheridan and Memorial working together, we have implemented a product that is now second to none.”

— Zeff Ross, CEO, Memorial Regional Hospital

“This project would not have gone anywhere without input from Sheridan. Their engagement with PAT testing protocols greatly improved surgery scheduling as well as patient satisfaction.”

— Anthony DaSilva, Director of Surgical Services at Memorial Regional Hospital

“Proper utilization of block time creates OR efficiency. Our current block time solution means more rooms, more business and a larger market share.”

— Joseph Loskove, MD, Chief of Anesthesiology at Memorial Regional Hospital



About Sheridan Healthcare

SHERIDAN IS ONE OF THE LEADING PROVIDERS OF HEALTHCARE SOLUTIONS FOR ANESTHESIOLOGY AND OTHER specialties to physicians, hospitals and outpatient centers. Physician led and managed, Sheridan provides comprehensive clinical and management solutions for anesthesia outsourcing and other specialty areas including emergency medicine, neonatology and radiology. Our dedication to collaboration, leadership and quality provides our hospitals and patients with the care they deserve.

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